

- ▶▶ **REDUCE MACHINE DOWNTIME**
- ▶▶ **MAXIMIZE EFFICIENCY**



AZSmartservice
always close to you

*No matter where you are,
we're always close to you*

AZservice

GRINDING MACHINES



AZSmartservice

always close to you

AZSmartGlasses technology helps customers all over the world to connect with AZ technical support.

With this device, AZ **highly skilled tech support** can see through the eyes of the operator and give **precise instructions** on the correct operation to be performed. On the other side, the operator can see notes and components highlighted by AZ with the help of **Augmented Reality**.

▶▶ **REDUCE THE RISK OF MISUNDERSTANDING INFORMATIONS SENT BY EMAIL**

▶▶ **REDUCE THE COST OF INSTALLATION, COMMISSIONING OR TRAINING**

▶▶ **REDUCE THE RISK OF WRONG SPARE PART IDENTIFICATION AND THE TIME OF SPARE PART DELIVERY**



AZservice
GRINDING MACHINES



Technical Assistance, Machine Installation, Use and Maintenance, Training

WHAT DO YOU NEED?

INTERNET CONNECTION



AZSmartGlasses

Smartglasses are already configured and ready to use. AZSmartglasses runs an easy to use interface, with preinstalled remote connection application. Just switch them on, connect to a WiFi network and call AZ.

AZSmartAssistance

AZ will see what you are seeing in real time.

PROBLEM SOLVING

The software is equipped with a simple and intuitive editor that allows AZ operator help customers and lead him with arrows, symbols and texts to solve the problem.



"PAY PER USE" contract assistance available, contact your local agent or support@azspa.it



- ▷▷ Ask informations to support@azspa.it
- ▷▷ Ask for a demo
- ▶▶ **Look at the video on our website !**



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